

Luke [REDACTED]

From: [REDACTED]
Sent: Thursday, March 29, 2007 2:51 PM
To: 'contact@molemaster.com'
Cc: [REDACTED] Michael
Subject: KCP & L Silo Cleaning and inspections

To whom it may concern : My name is [REDACTED] . I am the Maintenance Planner/Operations Coordinator for the [REDACTED] Fuel Yard Department . We have two 7,000 ton capacity silos that your crew is cleaning and inspecting for us . From the start this has been nothing but a top notch operation . The project was initialized by a call from Renee [REDACTED] to myself , asking if we were planning any silo cleaning . At that point, I had not planned any . Sure glad that Renee made that call to me .

I'm new in this position and this was something that I didn't realize was needed . Our "F" silo was in desperate need of a good cleaning . I am amazed at how much coal your crew was able to remove from this silo . The inspection that followed , did show some damage that will need to be addressed . It will be much more cost effective to repair now than later .

Your crew showed up when you said they would be here . They were promptly on time every day . I could not be more pleased with the job performance . As I have never seen this cleaning done before , I was very interested in what was going on . Phil your site supervisor was very courteous and accommodating to me with all of my questions . Your regional representative even came by to check on the job .Your entire crew is a valuable asset to your company . It will be a pleasure to work with you in the future . Job well done!!! . I would be happy to Recommend your services to anyone . Feel free to use me as a reference .

Sincerely , [REDACTED]

[REDACTED]
Maintenance Planner/Coordinator

[REDACTED]
Kansas City Power & Light
[REDACTED]



To: Mole Master Services Corporation
Reno Industrial Complex
27815 State Route 7
Marietta, OH 45750

From: [Redacted]
Allegheny Energy Supply
[Redacted]

To Whom It May Concern:

I am writing this note, to thank Mole Master for sending us a professional and courteous crew to clear and empty a coal bunker that had bridged over.

Phil [Redacted] Dan [Redacted] and Heath [Redacted] completed the job with professionalism and safety.

These gentlemen were asked to work with another company and to work under our safety programs without hesitation. They went above and beyond the expectation to complete the job. Not to mention they worked well with everyone and every situation that they came across.

Once again thank you for a job well done, and if needed I will be happy to contact your company in the future.

Sincerely,



Bulk Material / Labor Supervisor
Allegheny Energy Supply



Rita [REDACTED]

From: Luke [REDACTED]
Sent: Wednesday, April 02, 2008 11:21 AM
To: 'Rita [REDACTED]'; 'Dan [REDACTED]'; 'Dave [REDACTED]'; 'Steve [REDACTED]'; 'Tim [REDACTED]'
Cc: [REDACTED]
Subject: FW: Job Well Done at CEC by MoleMasters Crews:

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, April 02, 2008 10:49 AM
To: [REDACTED]
Subject: Job Well Done at CEC by MoleMasters Crews:

Luke A. [REDACTED]
Project Manager/Engineer
[REDACTED]
MOLEMASTER Service Corp.
27815 State Route 7
Marietta, Ohio 45750
Telephone: 800-322-6653

Our supervision at the Chesapeake Energy Center would like to thank the seven gentlemen (M. [REDACTED], D. [REDACTED], H. [REDACTED], Phil [REDACTED], S. [REDACTED], D. [REDACTED], and R. [REDACTED]) that came to our station on March 18- 19, 2008 to remove the bridging and coal build-up in the hoppers. They were once again highly professional, very cooperative and completed their work in a timely manner. Thank you for job a job well done!

[REDACTED]
Supv. F&H Shift Operations
Chesapeake Energy Center
[REDACTED]

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Rita [REDACTED]

From: Luke [REDACTED]
Sent: Monday, October 01, 2007 4:26 PM
To: [REDACTED]
Cc: 'Rita [REDACTED]'
Subject: FW: A good job done

From: [REDACTED]
Sent: Monday, October 01, 2007 12:35 PM
To: [REDACTED]
Subject: A good job done

Dyney [REDACTED]
[REDACTED]

Monday, October 01, 2007

Dear Sir,

I have hired and worked with many different contractors here at the [REDACTED] power plant. This past week I had one of your crews on site to assist in the debunkering of our 4 coal bunkers for our Unit 4 outage. I want you to know that this crew, like each of the Mole Master crews that have been here in the past were a pleasure to work with. John [REDACTED] Cree [REDACTED] and Joe [REDACTED] arrived on time and ready to go to work. They had no complaints when I had to change their hours around because of plant operating conditions. They had their work done on time. They picked up and cleaned up any trace that they were here. It says a lot about a crew when they will take the time to ensure their work area is as clean as when they arrived.

I thank these men and your company for a good job done.

[REDACTED]
Production Coordinator
[REDACTED]



Nebraska Public Power District

Always there when you need us

2-12-05

Renee [REDACTED]
MoleMaster

Phil [REDACTED] and the crew recently completed the work on the GGS AC flyash silo. They did an excellent job. The work was done in a safe and thorough manner. I would recommend MoleMaster for future silo cleaning.

Thanks,

[REDACTED]
GGS Plant System Engineer

