



BUZZI UNICEM

BUZZI UNICEM USA



Mole Master Services Corp.  
117 Industry Road  
Marietta, OH 45750

May 2, 2006

Attention: Mr. David [REDACTED]

Dear Mr. [REDACTED]

Just some comments on the last silo cleaning job done at our [REDACTED]. As always, it was a pleasure doing business with you, your company, and your cleaning crews. You have always put our needs and concerns first when planning your work day. With the time and energy we put into safety here at [REDACTED], it is great to see how concerned about safety all of your people are. We have never had to worry about what your people are doing while at our plant, because we know they are working safely.

After your crews finished up at the plant during our last outage, March 22, 2006, one of the crews came to the packhouse to clean one of our silos that had quit feeding. Mark [REDACTED], the job superintendent, did a great job communicating with us about what was going on, and what his plan with silo was going to be. Mark, Phil and Greg wasted no time in getting silo # 18 cleaned out. In a day and a half they had recovered 521 ton of cement that we were unable to move. This product was all put into a shipping bin and shipped out while they were working. This is a good amount of product that they made available to ship that would have otherwise set in the silo and gotten hard. The crew did an excellent job cleaning up when they were finished.

Again we appreciate the service we received and the friendship of your employees. We especially would like to thank Mark, Phil, and Greg for all that they did to take care of our needs. We hope to do business with you again.

Sincerely,

[REDACTED]  
Packhouse Supervisor  
Buzzi Unicem USA

# ASH GROVE CEMENT COMPANY



13 Sept 06

Mr. Dan [REDACTED]  
Branch/Project Manager  
Mole Master Services Corp.  
27815 State Route 7  
Marietta, OH 45750

Dear Mr. [REDACTED]

I am sending this letter in regards to the silo cleaning services your company performed 30 Aug 06 thru 1 Sept 06 at our site. Approximately 950 tons of clay was removed from our Shale Silo during this period.

This work had to be performed because of the Clay Silo Centrex Cone and Arm damage that occurred earlier in the month. During that period, we had to use the Shale Silo to store clay while repairs were made. The clay had rat-holed out in the Shale Silo limiting the storage capacity and had to be removed to:

- 1) Recover the lost storage capacity;
- 2) Prevent contamination that can seriously affect our raw meal chemistry.

All of the clay was removed by your crew and we were able to start using the silo again on the evening of 1 Sept 06.

The crew consisted of Dean, Mike, and Russ. As with the Clay Silo work, these guys did an excellent job. Once again, I enjoyed working with them.

I would highly recommend the services your company provides to anyone and feel free to use me as a reference.

Thank you again for a job well done. We will not hesitate to call on you again.

Sincerely,

[REDACTED]  
Ash Grove Cement  
Plant Engineer

Cc: Luke [REDACTED] Project Manager/Engineer, Mole Master



Cement

4-24-08

Mole Master Services Corporation

On behalf of myself and the employees at the [REDACTED] terminal I want to thank Phil [REDACTED] and his crew for the work they performed cleaning our silos. When presented with difficult circumstances of working around supplying customers and unloading a barge they embraced the challenge and got the job done in a very safe and efficient manner. Their professional approach is something Mole Master can be proud of. I would welcome them back if required in the future.

Thank You

[REDACTED]

[REDACTED]

# **LEHIGH**

**HEIDELBERGCEMENT Group**

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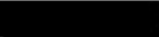
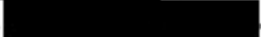


Lehigh Southwest Cement Company



July 23, 2007

RE: Mole Master Crew - Thomas , Philip , Dustin 


To whom it may concern,

My name is  and I am the Shipping Supervisor for Lehigh Southwest Cement Company in . We have been utilizing Mole Master's services in conjunction with Tom  in an effort to clean out three interstice silos, repair the interstice floor joint and inspect the interiors of all three silos as well as the entire silo set of the  plant.

This happens to be our busiest time of the year in the Shipping Department. I'm always concerned with substantial projects during this time of year and the time that they can consume as well as the distractions they can cause during our day to day activities. It is a pleasure to work with a crew who seems to understand the need for safety, efficiency and productivity while working amidst departmental operations. Your crew has utilized their time wisely at every juncture in order to avoid any additional cost to Lehigh and have been very transparent in their daily efforts to accomplish what they've agreed to do. I appreciate their vigilance and detail to their work while also being sensitive to the needs of our operation. They are a pleasure to work with and I would not hesitate to recommend them elsewhere.

Please do not hesitate to contact me concerning any questions regarding Mole Master's work here.

Regards,



Shipping Supervisor  
Lehigh Southwest Cement Company

