

Date: July 26th, 2004

Mole Master Services Corp.
27815 State Route 7
Marietta, Ohio 45750

Re: Job #MH1097

Dan W. [REDACTED]



Keebler Company

I had Mr. Dean [REDACTED], Phillip [REDACTED], and Tom [REDACTED] here on July 7th & 8th to clean our Sugar Silo. The crew worked exceptionally hard during very hot and humid conditions to finish our job on schedule and without any delays. Mr. Dean [REDACTED] is a great asset for Mole Master to have. I would like to have Dean as project foreman anytime Molemaster is working at our facility. Dean has the experience and knowledge to handle any challenge that cleaning a silo can send his way.

Thanks again for the prompt and accurate quote that Joe [REDACTED] gave us to get the job started. He also promptly sent all insurance and related paperwork within a few hours after the request.

I had a bid from a competitor that was the same as Mole Masters but your quote was more accurate and informative and provided the information I needed. The quote plus a previous job done here made the choice an easy one.

Thanks!!!

[REDACTED]
Sanitation Supervisor
Kelloggs Snacks



Producers of the World's
Finest Pasta

Mr. Luke [REDACTED]
Reno Business Park
27815 State Route 7
Marietta, Ohio 45750

Dear Mr. [REDACTED]

I wanted to let you know that I appreciate the professionalism of your crew. Phil [REDACTED] and his crew have come here twice in the last couple of months and have done excellent work. Many times when a contractor comes to the plant we end up spending the entire day watching over them, this is not the case with your crews. Phil and his crew were told where the problem was and got the job done.

Thanks, [REDACTED]

[REDACTED]
Mill Manager
American Italian Pasta Co.

[REDACTED]

ALUMINUM COMPANY OF AMERICA



[REDACTED]

June 26, 2006

Dan [REDACTED]
Mole-Master Services Corporation
27815 State Route 7
Marietta, OH 45750
[REDACTED]

Dear Dan:

I would like to express our appreciation of the quality of work that was displayed during our silo cleaning project. Your service crew was able to restore flow and empty our silo in approximately three days which saved us thousands of dollars. Your crew worked safely and fulfilled every objective in the scope of this project. The entire Ingot Plant here at Alcoa - [REDACTED] was pleased with the work done by your service crew; Philip [REDACTED], Tom [REDACTED] and Les [REDACTED]. I will be glad to recommend your services to other Alcoa facilities.

Thanks,

[REDACTED]

[REDACTED]
Mechanical Engineer / Project Manager
Alcoa - [REDACTED]



4 February 2008

Mole Master Service Corporation
27815 State Route 7
Marietta, Ohio 45750

Attention: Luke [REDACTED]

Dear Mr. [REDACTED]

I would like to let you know that your crew, with Job supervisor Phil [REDACTED], did a great job with the work we had requested at our facility this past week (January 29-Feb 1). They were easy to work with and cleaned both our Day Bin and Salt Cake bin up to the specifications that we had required. This is the second crew we have had to work at our plant and both jobs were a success. We thank you very much for your service and when the time arrives we will once again look to Mole Master to help us with our cleanout needs.

Best Regards,

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Production Manager
Cardinal FG [REDACTED]

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June 15, 2006

Molemaster Services Corporation
27815 State Route 7
Marietta, Ohio 45750
Attn: Luke A [REDACTED]

RE: Molemaster job # 5335-LB

Dear Luke,

I just wanted to send along a note to let you know how pleased I was with the performance of your crew on this project. They have informed me that they will be finishing up today and that will mean we completed the job in about half the time originally expected. In addition the crew has done a great job adhering to all our safety rules and regulations and I am very pleased with their performance in this area. I can't tell you how many times we have to stay on top of contractors to just wear their basic PPE and micromanaging people that way takes time away from my other responsibilities. Once again thank you for a job well done and more importantly done safely.

Sincerely,

[REDACTED]

[REDACTED]



Caterpillar Inc.


Mole Master Services Corporation
27815 State Route 7
Marietta, OH 45750

March 20, 2007

Mr. Luke 

Re: Cast iron silo clean-out.

Luke,

I would like to extend my appreciation for the work your crew did to clean our cast iron storage silo. I had no idea that the silo had deteriorated to the extent that it did, as such the work was much more involved than I had imagined. Your crew maintained an excellent work effort to clean the silo in 7 days.

I do not recall when the silo has looked this clean in many years.

Thanks for the help!



Facilities Support
Caterpillar Inc.

Luke [REDACTED]

From: [REDACTED]
Sent: Wednesday, May 24, 2006 1:46 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Abatement Cleaning Results

Luke,

I just wanted to tell you how satisfied we were with the service crew led by John [REDACTED]. They arrived on time Monday morning and went through our required safety training program. The 3303 furnace scrubber was cleaned well and back on line within 10 hours on 5/22. They were responsive to our safety needs, communication requirements, and the need to minimize "out of service" time.

The 3304 scrubber was done on Tuesday and the crew suggested ways to completely clean the sides. Because of a restricted build up they decided to enter the vessel with bars to get to restricted areas. They followed proper safety guidelines and finished a short time later. It was completed in our time requirements.

Their clean up was excellent and we certainly would consider using Molemaster again.

[REDACTED]
[REDACTED] Furnace Process Engineer
[REDACTED]

Rita [REDACTED]

From: Kristin [REDACTED]
Sent: Thursday, February 21, 2008 8:29 AM
To: Rita [REDACTED]
Subject: FW: Silo Cleanout.
Attachments: PICT0577.JPG

Kristin [REDACTED]

A note to let you know that I am very pleased with the work performed at Fiber Composites in unbridging our silo. The crew, Dean, Jeremiah and Shannon set about their work quickly safely and efficiently and solved my problem with no damage or problems to my material handling system and very little loss of material (pine wood flour). Great work, and thanks to you and your staff for your handling of the bridged silo here at Fiber Composites.

The men were personable, professional and a pleasure to work with.

Thanks so much. I can see why you are the leaders in your field.

See attached for silo view.

[REDACTED]

Maint. Mgr.

[REDACTED]

Rita [REDACTED]

From: Dan [REDACTED]
Sent: Monday, July 30, 2007 9:32 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Mole Master

From: [REDACTED]
Sent: Friday, July 27, 2007 10:16 AM
To: [REDACTED]
Subject: Mole Master

Hi Dan;

Would like to let you know about the service that was received from Mole Master here at the [REDACTED]. Your crew arrived on time as scheduled and was ready to go to work as soon as they arrived. Mike and his crew were very aware of the hazards of the job they were doing and did every thing to make the job as safe as possible. It was a real pleasure to work with a contractor that knew all the safety requirements and knew what they were doing, it made my job so easy with them knowing there job so well.

Thanks

[REDACTED]
Maintenance Supervisor Melt Cast
Gerdau Ameristeel [REDACTED]
[REDACTED]



FROZEN FOODS DIVISION

October 28, 2004

Mr. Joseph [REDACTED]
Mole Master
Industrial Cleanout Specialists
27815 State Route 7
Marietta, Ohio 45750

Dear Mr. [REDACTED]

I wanted to thank you and compliment your company on the excellent work that was performed during the recent project to clean our three flour silos.

Joe, I sincerely appreciate the way you coordinated this project for us, worked around our demanding and changing scheduled and kept the job on time and on budget. Your project manager, Les [REDACTED] was a pleasure to work with. Before the project started Les and his two associates, Michael [REDACTED] and Heath [REDACTED] met with our associates to discuss all aspects of the project. They discussed their safety procedures, work practices, environmental concerns and sanitation procedures with our associates. They also listen to our safety concerns, good manufacturing practices and sanitation requirements.

During the project all of your associates were courteous, diligent in adhering to safety practices and demonstrated excellent work habits. All of our question, comments and concerns were immediately addressed and corrected. Les kept us informed of his progress and recommended some additional good practices that we should be performing. Your personal follow up during the job with me was again an example of the outstanding service we received from your company on this project.

Again, thank you Joe for your excellent service and please extend my personal thanks to Les, Michael and Heath.

Sincerely,

[REDACTED]
Quality Assurance Manager
The Hain Celestial Group
[REDACTED]

MAPLE LEAF BAKERY INC.

August 20, 2007

To Luke [REDACTED]

Your crew we had on site did a TERRIFFIC Job on the Silos. Removing all of the man doors and cleaning all around the total surfaces. Everyone was professional and very courteous in all of their interaction with Maple Leaf Employees. I would recommend this crew for another job.



Thanks, Russell

[REDACTED]
Plant Improvement Supervisor

Quality Since 1898



OMI



November 16, 2006

Molemaster

To Whom it may concern:

While your crew was working at our site this past month, I was able to observe and work with them on this project.

Some comments:

- The cooperation between the Molemaster crew and OMI employees was very good.
- We did not observe any situations involving the safety of our employees or yours.
- The build up of scale in the lines was considerably greater than the previous cleaning, which we discussed with our client Honeywell on several occasions.
- If your company needs a referral any time in the future, please do so.

Sincerely



Project Manager

